

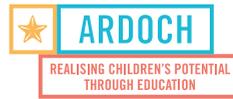
ARDOCH SCHOOL COSTS GUIDE

VICTORIA

2020



ABOUT ARDOCH



Ardoch has been supporting children and young people to realise their potential through full participation in education for over 30 years.

One in three children in Australia's most disadvantaged communities start school developmentally vulnerable and they continue to fall behind as they progress through school. Ardoch seeks to change this.

Our mission is to increase engagement in education, build the aspirations and enhance the learning outcomes of children in disadvantaged communities. We achieve this by mobilising community and workplace volunteers to build the capacity of schools and early years centres within these communities. We also advocate for, and seek to influence, policy change to reduce inequity in education.

Ardoch partners with more than 125 schools and early years services to deliver tailored education support programs to more than 16,000 children and young people across Australia each year. The majority of our partners are in Victoria, where we have a particular focus on communities around Dandenong, Frankston, the northern suburbs of Geelong and Melbourne's West. Additional partner schools and early years services are located in inner and greater Melbourne, Ballarat, Brisbane, Perth and Sydney.

Our programs are focused on literacy, science, technology, engineering and maths (STEM) and offering incursions and excursions that enable children and young people to broaden their horizons.

INTRODUCTION



Ardoch believes that every child should have the opportunity to realise their potential through full participation in education. We know that there are additional, and often, hidden costs, for families when children start, or return to, school each year. The aim of this guide is to help inform you about the different costs of education and assist you to in managing these, including how you can reduce these costs and where you can find assistance.

Meeting school costs can be particularly difficult in times of crisis or ongoing adversity, and families may need to reach out for emergency relief or ongoing assistance. This guide is here to help you. You can read it all at once or dip into it as you need to.

Kylee Bates

Chief Executive Officer

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1. SCHOOL FEES



All children of school age have the right to access free education at a government school, but there are many additional fees that schools may charge.

These can fall into the following three categories:

★ Essential Education Items

These items can include a school diary, school uniform, travel to school sports and some camps or compulsory excursions.

Schools decide what is essential and this is a *compulsory* bill. It should be sent to you at least six weeks before the end of the prior school year (often in November). You should be given the opportunity to pay this bill in the year of schooling.

The school may also be able to offer a payment plan. Contact them in the first-instance to find out what support they can offer.

★ Optional Extras

Extras can include music lessons, extra-curricular activities, class photos and formals.

You can *choose* whether or not you wish to pay this bill. However, your child will not be included in the activities if this bill is not paid.

Sometimes this bill includes items that most other students will have (e.g. lockers). Ask your school to find ways to ensure that your child is not left out.

★ Voluntary Contributions

These contributions can include costs for buildings or buying new school equipment.

Schools encourage payment because the money contributes to the school budget and allows the school to offer a richer program to the students. Fees are voluntary and students should not be prevented from participating in activities or curriculum because these contributions are not paid. This is a requirement of the Parent Payments Policy, which schools must follow.

To view this policy, visit www.education.vic.gov.au and search 'parent payments policy'.

You can also search 'school costs and fees' for more information on all kinds of school fees.

2. GOVERNMENT FINANCIAL ASSISTANCE



★ Federal Government Assistance

Federal government assistance is provided through Centrelink. For up to date information, please visit the Centrelink website at www.centrelink.gov.au and search for the relevant payment.

Here is a summary of payments that may be relevant for students and parents:

The Aboriginal and Torres Strait Islander Study Scheme

Indigenous secondary students may be eligible for Abstudy, which provides financial assistance for schooling or further studies. Indigenous primary students living at home and aged 14 years or more on 1st January in the year of study may also be eligible for assistance.

Assistance for Isolated Children's Scheme

This scheme provides for families who have a primary, secondary or under 16-year-old tertiary student, who cannot go to an appropriate government school because they live too far way, or have a disability or special need that cannot be met at a local state school.

Youth Allowance

Full-time secondary students may apply for the Youth Allowance Scheme through Centrelink if they are aged 18 or over.

Child Care Subsidy Program

If you use an approved child care service, even if it is just in the school holidays, you may be eligible to receive the Child Care Subsidy to help with the cost.

If you are eligible for the Child Care Subsidy, you may also be able to apply for extra help through the Additional Child Care Subsidy. There are three categories of payments that you may be able to apply for depending on your circumstances:

- Grandparent
- Transition to work
- Temporary financial hardship

★ Local Government Assistance

Local governments generally do not assist individuals and families with education costs. Some local government areas provide programs under School Focused Youth Service Funds, but this is a service provided to schools. Ask your school administration if the school accesses the School Focused Youth Service.

3. COMMUNITY ASSISTANCE OPTIONS



★ Community Organisations

There are a number of community and crisis support organisations that provide families with support and financial or material aid. This can include assistance for school-related costs and may come in the form of vouchers for items like stationery, uniforms, textbooks or food.

The Smith Family

The Smith Family offers a Learning for Life program to students facing disadvantage, providing extra support for students to stay at school and go on to further studies or a job. This may include financial assistance for education costs, connection to local learning opportunities and access to educational programs.

To be eligible, your child must attend a school in which The Smith Family works and you would need to contact your school's principal who may be able to refer you. There are limited scholarships available.

Learning for Life students are also eligible for the Smith's Family Digital Access Program detailed in the 'Technology' section of this booklet.

www.thesmithfamily.com.au

Ph: 1300 326 459 (general enquiries)

St Vincent de Paul Society

St Vincent de Paul may be able to help in several areas:

They offer assistance through home visits where they assess your family's needs. This support may include providing food or food vouchers, clothing, furniture, budget support, assistance with utility bills or back to school costs, information and advocacy.

Material assistance is available through its network of Vinnies Centres. Vinnies Centres are able to provide (dependant on supply) a variety of goods including furniture, clothing and household goods to families and people who are in need.

St Vincent de Paul also runs a number of children's activities including camps and buddy days, usually over the school holiday period. These activities are designed to assist families and children who may be experiencing hardship.

www.vinnies.org.au (search 'find help')

Ph: 1800 305 330 (Welfare Assistance Line – free and confidential)

COMMUNITY ASSISTANCE OPTIONS (cont.)



A Start in Life

A Start in Life provides ongoing financial support for education costs to eligible students who are engaged in full time education. Based on the identified needs of students, assistance may include school fees, books and stationery, school uniforms, regulation school shoes, school camps and excursions, remedial tuition, IT, extra and co-curricular activities, work experience, and assistance with living costs.

www.astartinlife.org.au

Ph: (02) 9264 3017

Opening the Doors Foundation

This foundation provides assistance to Aboriginal and Torres Strait Islander families. Students must attend an independent school in Victoria and, depending on their needs, may be supported in meeting extra costs associated with schooling, costs otherwise not funded by the government, or other education costs such as uniforms, books, school camps and others.

www.openingthedoors.org.au

Ph: (03) 9443 9070

Good Shepherd Microfinance

Good Shepherd Microfinance has a range of financial programs and loans that assist with education and other expenses. This includes no interest loans of up to \$1500 for essential goods and services including education expenses.

www.goodshepherdmicrofinance.org.au

Ph: (03) 9495 9600

Brotherhood of St Laurence and ANZ (Saver Plus)

The Saver Plus program will help you save \$500 over 10 months and then match this dollar for dollar to spend on educational items. The program involves education sessions on finances, which give you tips on how to make savings. Saver Plus is delivered in 22 communities across Victoria.

Visit www.bsl.org.au/services/money-matters/saver-plus/ for more details and to see if the program is delivered in your community.

Ph: 1300 610 355

COMMUNITY ASSISTANCE OPTIONS (cont.)



★ Online Search Options

The Internet has a great range of information to help you find support services for education and school-related support. It can also help you to find general support services that might be needed in a crisis that could also impact your children's education. It can be useful to know where to look and what to search for.

Below are keywords to search if you are:

1) Experiencing a crisis

Material aid; emergency relief; financial aid; emergency housing or accommodation; food vouchers; crisis assistance

2) Needing school-related support

School financial support; education financial support

★ Useful Websites

[Infoxchange Service Seeker](#)

A useful search site for all community support services.

www.serviceseeker.com.au

[Human Services Directory](#)

This is a Government website, which lists health, social and disability services in Victoria. Your local council website will also usually have a community services directory that you can use to look up services in your area.

www.humanservicesdirectory.vic.gov.au

[The CRIS \(Crisis Referral Information System\)](#)

CRIS is an online directory containing information on a large number of Victorian community-based support services and other services for people seeking welfare assistance, advice and general referral and support.

cris.crisisservices.org.au

[CISVic \(Community Information and Support Victoria\)](#)

CISVic is the peak body representing local community information and support services. Its local services provide information, referral and support services (including emergency relief) for people experiencing personal and financial difficulties.

www.cisvic.org.au

4. UNIFORMS



★ Within Your School

[Uniform Shop](#)

Often, the uniform shop will keep second-hand stock as well as new items.

[Swap Days](#)

Some schools have swap days, which are usually organised by the Parents' Association. Check with your school to see what they have available.

[Connecting With Other Families](#)

You may know someone who has children slightly older than your children who could pass on second-hand school uniforms.

[Setting Up a System](#)

You may like to be involved and set up a second-hand uniform shop within your school. Second-hand uniform shops are often set up by parents within their school so contact the school's Parents' Association to find out more information or to start one yourself.

★ State Schools' Relief (SSR)

SSR is a charity providing new clothing, shoes and textbooks for children in need who attend Victorian Government schools. They can also contribute towards the purchase of branded uniform items. SSR support can only be accessed through the school, so please contact the school principal or welfare officer to see if you are eligible for support.

www.ssr.net.au

Ph: (03) 8769 8400

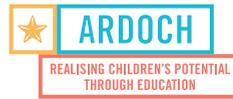
[Glasses for Kids](#)

SSR, with the support of the Department of Education and Training, delivers a free vision screening program for Prep to Year 3 students at participating schools. If students are found to have a vision impairment, the program also facilitates follow up eye testing and glasses. Parental consent is required for screening.

★ Generic (Plain) Uniform Items

Department stores such as Big W, Target and K-mart sell a range of plain, school coloured clothes that can be used as uniform wear. These garments retail for a fraction of the regular uniform suppliers' price. If available, ask your school for an iron-on or sew-on logo to put on purchased items.

UNIFORMS (cont.)



★ Online Options

The following websites may have second-hand uniforms for your school. Searching is free on both websites – although listing an item to sell on the Sustainable School Shop may incur a small fee (about \$1.50).

- Sustainable School Shop: www.sustainableschoolshop.com.au
- The Uniform Exchange: www.theuniformexchange.com.au

5. TEXTBOOKS

★ Within Your School

School Book Sale Days

Often a school will organise for second-hand textbooks to be sold at discounted prices to students. Most schools hold their second-hand book sales in early December.

Hiring Textbooks

Some schools allow families to hire textbooks for the year at a nominal cost. Under this scheme it is the student's responsibility to care for the textbooks and ensure their return to the school at the end of the year.

Understanding What is Needed

Speak with the school about the textbook list and ask about the following:

- When in the year are the textbooks needed? Some textbooks may be needed later in the year and some earlier. You can buy the essentials first.
- Is it important to have the most up-to-date edition? Previous editions are much cheaper than the latest edition and may be just as acceptable to the school even though they are not listed on the official textbook list.

Get Support

Les Twentyman Foundation has a 'Back to School' program, which can provide textbook support to eligible students. Students also receive a stationery pack. Ask your school counsellor for more information.

www.ltfoundation.com.au

TEXTBOOKS (cont.)



Setting Up a Textbook Sale Day at Your School

You may like to be involved and set up a textbook sale day within your school. Second-hand textbook sale days are often set up by parents within their school, so contact the school's Parents' Association to find out more information and get the ball rolling.

★ Selling Your Old Textbooks

You can sell your old textbooks through a range of avenues:

- 1) The school's textbook supplier may accept second-hand textbooks for a trade in. Only current textbooks in good condition are usually accepted. The school's textbook supplier details will have their contact details on the booklist issued to you by the school.
- 2) You can sell textbooks online. See the options below.

★ Online Options

There are many online options for both new and second-hand textbooks, which may be cheaper than the school's recommended supplier. Make sure you search for the correct edition and factor in postage costs.

For second-hand textbooks try the following websites:

- www.sustainableschoolshop.com.au
- www.lilydalebooks.com.au (based in Melbourne)
- www.tstextbooks.com.au
- www.textbooksoz.com (for new and second-hand text books)
- www.brotherhoodbooks.org.au (for novels)
- www.ebay.com.au
- www.gumtree.com.au
- www.schoolbooks.com.au (for new and second-hand text books for secondary school)

For cheaper new books try the following online:

- www.angusrobertson.com.au
- www.bookdepository.com
- www.booktopia.com.au
- www.dymocks.com.au
- www.robinsonsbooks.com.au
- www.readings.com.au

TEXTBOOKS (cont.)

★ Your Local Library

Your library may have key textbooks that are available to borrow.

★ Sharing Books

There may be an option to share in the purchase and usage of a textbook with another student. Costs are reduced by each of you paying half the price and then timetabling or organising usage around your individual study needs.

6. STATIONERY

Some schools have a communal stationery pool, which parents contribute to by paying a fee. Other schools expect you to purchase all the supplies based on a list provided by them.

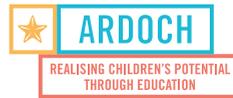
★ Shop Around

There are often cheaper options than the school supplier. Check out these stores (in-store or online) that sell stationery:

- www.kmart.com.au
- www.bigw.com.au
- www.officeworks.com.au

Shop around and take your list to local stationery shops and they may be able to quote you on how much it will cost to fill.

Use stationery left over from previous years if appropriate.



7. TECHNOLOGY

The Department of Education and Training has clear guidelines on parent payments for the use of personal devices at school. You can view these guidelines and read their Frequently Asked Questions page by searching for 'personal devices parent payments' at www.education.vic.gov.au

Some organisations can help you meet the cost of devices and other IT equipment.

★ Schools

Schools may have payment plans in place to help you pay for IT equipment. Ask them to see how they can support you.

★ Good Shepherd Microfinance

Good Shepherd Microfinance has loans that you may be eligible for to help pay for IT equipment.

www.goodshepherdmicrofinance.org.au

Ph: (03) 9495 9600

★ The Smith Family – Digital Access Program

The Smith Family's Digital Access Program is available for students who are part of its Learning for Life Program. This program, based on the family's needs, ensures that all Learning for Life families have access to low cost internet and devices, as well as technology support and the knowledge on how to use it.

www.thesmithfamily.com.au

Ph: 1300 326 459 (general enquiries)

★ Buying

Computer Bank

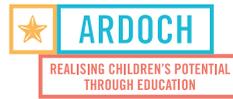
Computer Bank is an independent not-for-profit organisation that recycles and refurbishes computers and offers them to disadvantaged individuals and community groups at discounted prices.

www.computerbank.org.au

Ph: (03) 9600 9161



TECHNOLOGY (cont.)



WorkVentures

This is Australia's oldest not-for-profit IT social enterprise helping people engage with technology for over 30 years. Their refurbished computers are top quality machines donated by large corporates, which the WorkVentures team bring back to as-new condition and sell for a fraction of their original cost.

www.workventures.com.au

Ph: 1800 112 205 | (02) 8907 3300

Equipment Recycling Network Incorporated

This service is for students with a disability (e.g. autism, vision impairment). A support letter from a doctor is required. Computers take around 1-2 weeks to be refurbished and need to be picked up from Ringwood. PC's only – no laptops.

www.erni.asn.au

Ph: (03) 9879 5211

★ Free Services

Schools, local libraries and the State Library of Victoria all offer computer and internet access free of charge.

8. STUDENT TRAVEL

★ Community Connections

Walking, riding a bike or carpooling are all great ways to get to school. Email or ask other parents to see if there are any lift-sharing arrangements your children may be able to be a part of.

★ Public Transport

Student Pass

Primary and secondary school students aged 5 to 18 can travel on a child myki which is 50% cheaper than an adult myki. School students can also purchase a half or full year student pass in their chosen area but must also carry a PTV Approved School Student 8.

STUDENT TRAVEL (cont.)



ID card or PTV School Student ID card. A Student Pass entitles primary and secondary students to unlimited travel on public transport within Victoria. It will be electronically loaded onto a concession myki. Both the myki and PTV Student Concession Card must be carried at all times when travelling.

www.ptv.vic.gov.au (search 'school students')

Public Transport Victoria (PTV) – Student Concession Card

Concession cards for travel by secondary and tertiary students over the age of 18 on public transport are available by completing a current 'Student Concession Application Form'. They are 50% of the adult myki fare.

www.ptv.vic.gov.au (search 'student concession')

★ Fares Allowance

This allowance assists students who are living away from their permanent home to cover the cost of travelling to and from their place of study. Your local Centrelink can provide you with further information.

9. CAMPS, SPORTS AND EXCURSIONS COSTS

★ Camps, Sports and Excursions Fund

The Camps, Sports and Excursions Fund provides payments for eligible students to attend camps, sports and excursions. Families holding a valid means-tested concession card or temporary foster parents are eligible to apply.

Each eligible student is paid \$125 per year (primary) or \$225 per year (secondary). Payments are made directly to the school and are tied to the student. Most payments start from March onwards. Applications can be received over term one and two.

www.education.vic.gov.au (search 'camps, sports and excursion fund')

10. FOOD COSTS



There is growing research linking nutrition to educational outcomes. Breakfast is a key meal to help children actively engage at school.

Some hints to reduce food-related costs are:

- Buying at markets
- Buying bulk foods and then breaking down into little portions for lunch boxes rather than buying snack pack sizes which tend to be more expensive
- Tuckshop/canteen lunches are more expensive than packing a home lunch

Some schools have Breakfast Clubs, which can help to provide healthy breakfast options for students. Foodbank Victoria receives government funding to run the School Breakfast Clubs Program for 500 schools in Victoria. Check with your school to find out about potential support through breakfast clubs and/or school pantries.

If you are in crisis or struggling on an ongoing basis to provide breakfasts and lunches for your children, it may be worth seeking crisis or ongoing assistance. See the 'Community Assistance Options' section in this booklet.

11. EDUCATION SUPPORT SERVICES

★ Scholarships

The Department of Education and Training

The Department of Education and Training provides a number of scholarships to eligible students. Scholarships range in value from \$250 to over \$2000. Applications can be done from August or October each year, depending on the student's year level.

www.eduweb.vic.gov.au/scholarships

Public Education Foundation

The Public Education Foundation is a not-for-profit organisation dedicated to providing scholarships to young people in public education to help them reach their potential. Scholarship recipients receive financial and academic support to help students with the extra costs of public schooling and provide them with opportunities to extend their talents and pursue their aspirations. The Public Education Foundation is based in NSW, but there are a number of scholarships available at the national level and within Victorian.

EDUCATION SUPPORT SERVICES (cont.)



Applications close between **August** and **September** each year.

www.publiceducationfoundation.org.au/scholarships/students-scholarships

Non-Government Schools

Non-government schools often provide a range of scholarships to successful applicants. These scholarships can be partial or full scholarships for payment of academic fees.

Private school scholarships are usually advertised early in the year for the forthcoming year. For example, scholarships for 2020 are usually advertised in February/March 2019.

To find out what secondary scholarships may be available, contact the education institution directly or have a look on the ACER (Australian Council for Educational Research) website, which provides information about upcoming ACER testing dates for participating Victorian schools.

www.acer.org/au

Ph: (03) 9277 5555 (Melbourne)

AIEF and **Yalari** are organisations that provide Indigenous students with scholarship funding to attend leading Australian private schools, including several based in Victoria.

Visit their websites for more information:

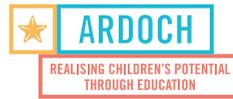
- **AIEF:** www.aief.com.au/scholarships
- **Yalari:** www.yalari.org/yalari-scholarships

★ Tutoring

Professional tutoring services can be expensive. Contact your school or local council, or search online, about free tutoring or homework clubs in your area. A number of community organisations, and often your local library, will run free homework clubs and other educational support services.

Many public libraries and schools now offer a free online study support service called 'Studiosity'. This service provides students with access to a network of professional subject specialists for homework help. Students in Years 4 through to 12 can get free help with tricky homework questions, assignments or exams by logging on at the library, school or from home (using their library card or school access code). This service is available Sunday to Friday from 3pm to midnight AET.

EDUCATION SUPPORT SERVICES (cont.)



Follow these steps to access Studiosity online.

- 1) Go to the website at www.studiosity.com/connect
- 2) Log in by using your library card or school access code
- 3) Select the subject and year level for which you would like assistance

★ Education Support and Information Bodies

The Department of Education and Training

The Department of Education and Training is responsible for the state school system in Victoria and offers learning and development support and services. The Department's website has a lot of valuable information for parents.

www.education.vic.gov.au/parents

The Catholic Education Commission Victoria (CECV)

CECV is the representative body of Catholic schools in Victoria and provides a number of resources for parents.

www.cecv.catholic.edu.au

Independent Schools Council of Australia (ISCA)

ISCA represents the interests of the Independent school sector on a national basis. ISCA's website valuable information on independent schools.

www.isca.edu.au

★ Relevant Associations

Parents Victoria

Parents Victoria represents parents to State and Federal Governments, educational bureaucracies and institutions, community organisations and the media.

www.parentsvictoria.asn.au

Ph: 0419 716 171 (within Melbourne) or 1800 032 023 (outside Melbourne)

EDUCATION SUPPORT SERVICES (cont.)



School Parents' Association

Many schools have a parent association that can represent your issues to the school management. They may also be able to put in place processes to assist with reducing costs within your school, e.g. second-hand uniform shop, textbook exchange day.

Victorian Aboriginal Education Association Inc. (VAEAI)

The VAEAI promotes access and equity for Koorie people through the development of education programs that are culturally relevant, reinforcing Koorie identity.

www.vaeai.org.au

Ph: (03) 9481 0800

Victorian Council of School Organisations Inc (VICCSO)

Provides support for the School Improvement and Governance Network, and gives general information and advice about schools and educational issues.

www.viccsso.org.au

Ph: 0402 152 634

Victorian Multicultural Commission

The VMC is the main link between Victoria's culturally and linguistically diverse (CALD) communities and the Government.

www.multicultural.vic.gov.au

Ph: (03) 7017 8171

12. CALENDAR FOR COST CUTTING

Month	What to Do	Notes and Tips
PRIOR TO THE SCHOOL YEAR		
January	Apply for private school scholarships	See local papers and the ' Education Support Services ' section of this booklet.
August – November	Apply for Department of Education and Training Scholarships	See the ' Education Support Services ' section of this booklet.
December	Organise textbooks	Look for cheap second-hand or online options. See ' Textbooks ' section of this booklet.
	Check if your child will need a digital device and organise	See the ' Technology ' section of this booklet.
	Check for relevant Federal Government Assistance	See the ' Government Financial Assistance ' section of this booklet.

12. CALENDAR FOR COST CUTTING (cont.)

Month	What to Do	Notes and Tips
DURING THE SCHOOL YEAR		
If you are experiencing financial hardship and finding it difficult to meet school-related costs throughout the year, see the ' Community Assistance Options ' section for organisations that may be able to assist you		
January	Pay school fees for the year	
	Buy uniforms and stationery	Check for back to school sales at department stores. See the ' Stationery ' and ' Uniforms ' section of this booklet.
	Organise how your child will get to and from school	Apply for student travel concessions. See the ' Student Travel ' section of this booklet.
March	Check with your school about accessing the CSEF	See the ' Camps, Sports and Excursions ' section of this booklet.
July	Budget for new school shoes	
	Explore options to set up a textbook sale day at your school for the end of year	Contact the school's Parents Association

13. LOCAL GOVERNMENT CONTACTS



Council Name	Phone	Website	Key Search Words
Alpine Shire Council	5755 0555	www.alpineshire.vic.gov.au	Children Services
Ararat Rural City Council	5355 0200	www.ararat.vic.gov.au	Community Life
Ballarat City Council	5320 5500	www.ballarat.vic.gov.au	Community Directory
Banyule City Council	9490 4222	www.banyule.vic.gov.au	Local Community Directory
Bass Coast Shire Council	5671 2211	www.basscoast.vic.gov.au	Community Directory
Baw Baw Shire Council	5624 2411	www.bawbawshire.vic.gov.au	Local Directory
Bayside City Council	9599 4444	www.bayside.vic.gov.au	Community Directory
Benalla Rural City Council	5760 2600	www.benalla.vic.gov.au	Community Directory
Boroondara City Council	9278 4444	www.boroondara.vic.gov.au	Children And Families
Brimbank City Council	9249 4000	www.brimbank.vic.gov.au	Family And Children's Services Directory
Buloke Shire Council	5478 0100	www.buloke.vic.gov.au	Community Directory
Campaspe Shire Council	5481 2200	www.campaspe.vic.gov.au	'Community Directory' (Include Quotations)
Cardinia Shire Council	1300 787 624	www.cardinia.vic.gov.au	Casey Directory
Central Goldfields Shire Council	5461 0610	www.centralgoldfields.vic.gov.au	Family & Children's Services
Colac Otway Shire Council	5232 9400	www.colacotway.vic.gov.au	Family & Children's Directory
Corrangamite Shire Council 5593 7100	5593 7100	www.corangamite.vic.gov.au	Local Directory
Darebin City Council	8470 8888	www.darebin.vic.gov.au	Children Services
East Gippsland Shire Council	5153 9500	www.eastgippsland.vic.gov.au	Community Directory
Frankston City Council	1300 322 322	www.frankston.vic.gov.au	Community Directory Listings
Gannawarra Shire Council	5450 9333	www.gannawarra.vic.gov.au	Community Directory
Glen Eira City Council	9524 3333	www.gleneira.vic.gov.au	Community Directory
Glenelg Shire Council	5522 2200	www.glenelg.vic.gov.au	Community Directories

LOCAL GOVERNMENT CONTACTS (cont.)



Council Name	Phone	Website	Key Search Words
Golden Plains Shire Council	5220 7111	www.goldenplains.vic.gov.au	Community Directory
Greater Bendigo City Council	5434 6000	www.bendigo.vic.gov.au	Children And Families
Greater Dandenong City Council	8571 1000	www.greaterdandenong.com	Directories And Guides
Greater Geelong City Council	5272 5272	www.geelongaustralia.com.au	Community Directory
Greater Shepparton City Council	5832 9700	www.greatershepparton.com.au	Community Group Directory
Hepburn Shire Council	5348 2306	www.hepburn.vic.gov.au	Community Directory
Hindmarsh Shire Council	5391 4444	www.hindmarsh.vic.gov.au	Community And Business Directory
Hobsons Bay City Council	9932 1000	www.hobsonsbay.vic.gov.au	Community Directory
Horsham Rural City Council	5382 9777	www.hrcc.vic.gov.au	Family And Children
Hume City Council	9205 2200	www.hume.vic.gov.au	Community Directory
Indigo Shire Council	5728 8000	www.indigoshire.vic.gov.au	Community Directory
Kingston City Council	1300 653 356	www.kingston.vic.gov.au	Family Support Services
Knox City Council	9298 8000	www.knox.vic.gov.au	Community Directory
Latrobe City Council	1300 367 700	www.latrobe.vic.gov.au	Community Group Directory
Loddon Shire Council	5494 1200	www.loddon.vic.gov.au	Community Directory
Macedon Ranges Shire Council	5422 0333	www.mrsc.vic.gov.au	Community And Business Directory
Manningham City Council	9840 9333	www.manningham.vic.gov.au	Health And Family
Mansfield Shire Council	5775 8555	www.mansfield.vic.gov.au	Family Services
Maribyrnong City Council	9688 0200	www.maribyrnong.vic.gov.au	Families, Children And Youth
Maroondah City Council	1300 882 233	www.maroondah.vic.gov.au	Health And Support Services

LOCAL GOVERNMENT CONTACTS (cont.)



Council Name	Phone	Website	Key Search Words
Melton City Council	9747 7200	www.melton.vic.gov.au	Families And Children Directory
Mildura Rural City Council	5018 8100	www.mildura.vic.gov.au	Children
Mitchell Shire Council	5734 6200	www.mitchellshire.vic.gov.au	Community Directory
Moira Shire Council	5871 9222	www.moira.vic.gov.au	Families, Children And Youth
Monash City Council	9518 3555	www.monash.vic.gov.au	Community Directory
Moonee Valley City Council	9243 8888	www.mvcc.vic.gov.au	Family and children
Moorabool Shire Council	5366 7100	www.moorabool.vic.gov.au	Family services
Moreland City Council	9240 1111	www.moreland.vic.gov.au	Community directory
Mornington Peninsula Shire Council	1300 850 600	www.mornpen.vic.gov.au	Community information directory
Mount Alexander Shire Council	5471 1700	www.mountalexander.vic.gov.au	Community directory
Moyne Shire Council	5568 0555	www.moyne.vic.gov.au	Family and children's services
Murrindindi Shire Council	5772 0333	www.murrindindi.vic.gov.au	Community Directory
Nillumbik Shire Council	9433 3111	www.nillumbik.vic.gov.au	Community inclusion
Northern Grampians Shire Council	5358 8700	www.ngshire.vic.gov.au	Family and children services
Port Phillip City Council	9209 6777	www.portphillip.vic.gov.au	Family, youth and children
Pyrenees Shire Council	5349 1100	www.pyrenees.vic.gov.au	Community services
Borough Of Queenscliffe	5258 1377	www.queenscliffe.vic.gov.au	Community directory (scroll down to quick links)
South Gippsland Shire Council	5662 9200	www.southgippsland.vic.gov.au	Community directory
Southern Grampians Shire Council	5573 0444	www.sthgrampians.vic.gov.au	Children's services
Stonnington City Council	8290 1333	www.stonnington.vic.gov.au	Children and family services

LOCAL GOVERNMENT CONTACTS (cont.)



Council Name	Phone	Website	Key Search Words
Strathbogie Shire Council	5795 0000	www.strathbogie.vic.gov.au	Families and children
Surf Coast Shire Council	5261 0600	www.surfcoast.vic.gov.au	Families and children
Swan Hill Rural City Council	5036 2333	www.swanhill.vic.gov.au	Families and children
Towong Shire Council	02 6071 5100	www.towong.vic.gov.au	Community directory (scroll down to bottom of home page)
Wangaratta Rural City Council	5722 0888	www.wangaratta.vic.gov.au	Community directory
Warrnambool City Council	5559 4800	www.warrnambool.vic.gov.au	Child and family
Wellington Shire Council	1300 366 244	www.wellington.vic.gov.au	Community directory
West Wimmera Shire Council	5585 9900	www.westwimmera.vic.gov.au	Newsletters
Whitehorse City Council	9262 6333	www.whitehorse.vic.gov.au	Children, families and youth
Whittlesea City Council	9217 2170	www.whittlesea.vic.gov.au	Community groups
Wodonga City Council	02 6022 9300	www.wodonga.vic.gov.au	A to Z guide
Wyndham City Council	9742 0777	www.wyndham.vic.gov.au	Community directory
Yarra City Council	9205 5555	www.yarracity.vic.gov.au	Support for families
Yarra Ranges Shire Council	1300 368 333	www.yarraranges.vic.gov.au	Community directory
Yarriambiack Shire Council	5398 0100	yarriambiack.vic.gov.au	Community services



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The information contained in this booklet was accurate at the time of printing. Please contact individual organisations to confirm current information prior to accessing services.

If you found this publication useful or have any suggestions, please send us an email at info@ardoch.org.au

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