



ARDOCH

REALISING CHILDREN'S POTENTIAL
THROUGH EDUCATION

NEW SOUTH WALES

Ardoch School Costs Guide

A guide for parents on how to
manage and reduce school costs



INTRODUCTION



From the first day you send your child to school, and every year thereafter, you hope that they will find friends, have fun, and develop a love of learning that will guide them throughout their time at school. We share your passion for your child's future and believe that every child's potential should be realised through full participation in education. We have put together this guide to help you navigate the costs involved with going to school in New South Wales.

No journey through the education system is the same, however meeting school costs is a challenge that every parent and carer faces. There can be many unexpected expenses throughout the school year, but there are also several government programs and community groups that can help you reduce these costs and provide ongoing support and assistance.

The guide is available in the following languages: English, Vietnamese, Arabic, Dari.

An updated version of this guide is available on our website (www.ardoch.org.au) in November of each year.

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ABOUT ARDOCH



Ardoch has been supporting children and young people to realise their potential through full participation in education for over 30 years.

All children face challenges at school, and many things can affect a child's ability to engage in the classroom. It is easy for vulnerable students to fall behind as they progress through school, and difficult for them to catch up. Ardoch works closely with our schools to support vulnerable students through our educational programs.

Our mission is to increase engagement in education, build the aspirations and enhance the learning outcomes of children in under resourced communities. We achieve this by mobilising community and workplace volunteers to build the capacity of schools and early years centres. We also advocate for, and seek to influence, policy change to reduce inequity in education.

Ardoch partners with more than 150 schools and early years services to deliver tailored education support programs to more than 18,000 children and young people across Australia each year. The majority of our partners are in Victoria, where we have a particular focus on communities around Dandenong, Frankston, the northern suburbs of Geelong, Hume, Wyndham, and Melbourne's West. Additional partner schools and early years services are located in inner and greater Melbourne, Ballarat, Brisbane, Perth and Sydney.

Our programs are focused on cultural activities, literacy, science, technology, engineering and maths (STEM) and offering incursions and excursions that enable children and young people to broaden their horizons.

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1. SCHOOL FEES – what is compulsory, what is voluntary?

All children of school age have the right to access free education at a government school, but there are many additional fees that schools may charge.

These can fall into the following three categories:

★ Essential education items

- A school diary
- School uniform
- Travel to school sports
- Camps
- Excursions/school visits

Schools decide what is essential and this is a **compulsory** bill. It should be sent to you at least six weeks before the end of the school year, to cover the following year.

The school may also be able to offer a payment plan. Contact them to find out what support they can offer.

★ Optional extras

- Music lessons
- Extra-curricular activities
- Class photos
- Formals/graduation events

This is an **optional** bill, but your child will *not* be included in some activities if this bill is not paid.

Sometimes this bill includes items that most other students will have (e.g. lockers). Ask your school for support so that your child is not left out.

SCHOOL FEES (cont.)



★ Voluntary contributions

These contributions can include costs for buildings or buying new school equipment.

Schools encourage payment because the money contributes to the school budget and allows the school to offer a richer program to the students. Fees are **voluntary** and students should not be prevented from participating in activities or curriculum because these contributions are not paid. This is a requirement of the Parent Payments Policy, which schools must follow.

To view this policy, visit www.education.nsw.gov.au/policy-library/policies/pd-2005-0233

2. GOVERNMENT SUPPORT PROGRAMS



★ Federal government assistance

Federal government assistance is provided through Centrelink. For up-to-date information, please visit the Centrelink website at www.servicessaustralia.gov.au/individuals/centrelink and search for the relevant payment.

Here is a summary of payments that may be relevant for students and parents:

ABSTUDY – The Aboriginal and Torres Strait Islander Study Scheme

Indigenous secondary students may be eligible for Abstudy, which provides financial assistance for schooling or further studies. Indigenous primary students living at home and aged 14 years or more on 1st January in the year of study may also be eligible for assistance.

Assistance for Isolated Children's Scheme

This scheme provides for families who have a primary, secondary or under 16-year-old tertiary student, who cannot go to an appropriate government school because they live too far way or have a disability or special need that cannot be met at a local state school.

Youth Allowance

A young person may apply for the Youth Allowance Scheme through Centrelink if they are:

- 16 to 21 and looking for full time work
- 18 to 24 and studying full time
- 16 to 24 and doing a full time Australian apprenticeship
- 16 to 17 and independent or needing to live away from home to study
- 16 to 17, studying full time and have completed year 12 or equivalent

GOVERNMENT SUPPORT PROGRAMS (cont.)



Child Care Subsidy program

If you use an approved child care service, even if it is just in the school holidays, you may be eligible to receive the Child Care Subsidy to help with the cost.

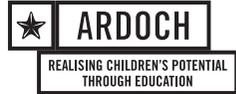
If you are eligible for the Child Care Subsidy, you may also be able to apply for extra help through the Additional Child Care Subsidy. There are three categories of payments that you may be able to apply for depending on your circumstances:

- Grandparent
- Transition to work
- Temporary financial hardship

★ **Local government assistance**

Local governments generally do not assist individuals and families with education costs. Some local government areas provide programs under School Focused Youth Service Funds, but this is a service provided to schools. Ask your school administration if the school accesses the School Focused Youth Service.

3. COMMUNITY SUPPORT PROGRAMS



★ Community organisations

There are a number of community and crisis support organisations that provide families with support and financial or material aid. This can include assistance for school-related costs and may come in the form of vouchers for items like stationery, uniforms, textbooks or food. Please note that due to the ongoing Covid-19 pandemic some services may differ. Check the organisation's website for the most up to date information.

St Vincent de Paul Society

St Vincent de Paul may be able to help in several areas relating to disability, aged care, disaster recovery, housing support and settling in Australia support. For a full and comprehensive list, check the St Vincent de Paul Society website.

Eligibility

Programs are designed to assist families and children who may be experiencing hardship.

Support offered

Access to children's activities including camps and buddy days, usually over the school holiday period. Material assistance is available through Vinnies Centres. Vinnies Centres can provide (dependent on supply) a variety of goods including furniture, clothing and household goods. Vinnies can provide food or food vouchers, clothing, furniture, budget support, assistance with utility bills or back to school costs, information, and advocacy.

How to apply

Contact the welfare assistance line below. A home visit may be needed to assess your family's needs.

www.vinnies.org.au (click 'find help')

Ph: 13 18 12 (Assistance Line – free and confidential)

COMMUNITY SUPPORT PROGRAMS (cont.)



The Smith Family

The Smith Family offers a Learning for Life program to students facing disadvantage, providing extra support for students to stay at school and go on to further studies or a job. There are limited scholarships available.

Eligibility	The Smith Family must work in your school.
Support offered	Financial assistance for education costs, connection to local learning opportunities and access to educational programs. Learning for Life students are also eligible for the Smith's Family Digital Access Program detailed in the ' Technology ' section of this booklet.
How to apply	Referral from your principal or wellbeing coordinator. www.thesmithfamily.com.au Ph: 1300 326 459 (general enquiries)

Good Shepherd Australia

Good Shepherd has a range of financial programs and loans that assist with education and other expenses.

Eligibility	Recipient must be a Health Care Card holder or a low-income earner.
Support offered	No interest loans (NILS) of up to \$1500 for essential goods and services including education expenses. Loan is repaid over 12 months and can be used for household items like fridges, washing machines, TVs and furniture, medical procedures and dental services, education essentials such as computers and text books, car repairs or registration and some other items as requested..
How to apply	Visit the Good Shepherd website below and find your local NILS provider. goodshep.org.au/services/nils Ph: 13 64 57

COMMUNITY SUPPORT PROGRAMS (cont.)



A Start in Life

A Start in Life provides ongoing financial support for education costs

Eligibility You can be referred by yourself, a welfare agency, community groups, schools and other educational institutions. Students must be engaged in full-time education.

Support offered Depending on eligibility, may include school fees, books and stationery, school uniforms, regulation school shoes, school camps and excursions, remedial tuition, IT, extra and co-curricular activities, work experience, and assistance with living costs.

How to apply Contact the Student & Family Management Team on the number below or email sfmt@astartinlife.org.au.
www.astartinlife.org.au
Ph: (02) 9264 3017

Variety

Variety's Education Supplies Grant provides kids living with financial hardship access to education supplies, items, and resources that they need to focus on their schoolwork.

Eligibility Students must live in NSW or ACT and be between 4–18 years of age.

Support offered Up to \$1000 in financial support for school camps, uniforms, excursions, incursions and educational resources.

How to apply Visit the below site for more details and to apply for this program.
www.variety.org.au/nsw/we-learn/
Ph: (02) 9819 1000

COMMUNITY SUPPORT PROGRAMS (cont.)



Brotherhood of St Laurence and ANZ (Saver Plus)

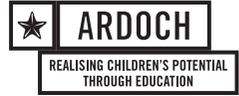
The Saver Plus program is a free financial education and matched savings program.

Eligibility You must be over 18, have regular income from work or Centrelink (you or your partner), have a child at school or starting next year, or studying yourself and have a Health Care Card or Pensioner Concession Card.

Support offered The Saver Plus program will help you save \$500 over 10 months and then match this dollar for dollar to spend on educational items. The program involves education sessions on finances, which give you tips on how to make savings. Saver Plus is delivered in 22 communities across Victoria. Due to Covid-19 the program is currently being run online.

How to apply Visit the below site for more details and to see if there is a program for your community. Submit an enquiry form to see if you are eligible.
www.bsl.org.au/services/money-matters/saver-plus/
Ph: 1300 610 355
Email: saverplus@bsl.org.au

4. FINDING SUPPORT ONLINE



The internet offers access to information and resources that can help you find general support services and crisis support in your area.

Below are keywords to search if you are:

1. Experiencing a crisis

Material aid; emergency relief; financial aid; emergency housing or accommodation; food vouchers; crisis assistance

2. Needing school-related support

School financial support; education financial support

★ Useful websites

[Infoxchange Service Seeker](#)

A useful search site for all community support services.

www.serviceseeker.com.au

[NSW Government Family and Community Services](#)

The Department of Family and Community Services provides a comprehensive list of programs, services and support for families in times of crisis.

www.community.nsw.gov.au/about-us/contact-us/support-and-counselling-numbers

5. UNIFORMS

★ Within your school

Uniform shop

Often, the uniform shop will keep second-hand stock as well as new items.

Swap days

Some schools have swap days which are usually organised by the Parents' Association. Check with your school to see what they have available

Connecting with other families

You may know someone who has children slightly older than your children who could pass on second-hand school uniforms.

Setting up a system

You may like to be involved and set up a second-hand uniform shop within your school. Second-hand uniform shops are often set up by parents within their school so contact the school's Parents' Association to find out more information or to get the ball rolling.

Local second-hand charity shops

The second-hand shops in your area may have donated, second-hand school uniforms available to purchase.

★ Generic (unbranded) uniform items

Stores like Big W, Target and Kmart sell a range of plain, school coloured clothes that can be used as uniform wear. These garments retail for a fraction of the regular uniform suppliers' price. If available, ask your school for an iron-on or sew-on logo to put on purchased items.

★ Online options

The following websites may have second-hand uniforms for your school. Searching is free on both of them – although listing an item to sell on the Sustainable School Shop may incur a small fee (about \$1.50).

- Sustainable School Shop: www.sustainableschoolshop.com.au
- The Uniform Exchange: www.theuniformexchange.com.au

6. TEXTBOOKS

★ Within your school

School book sale days

Often a school will organise for second-hand textbooks to be sold at discounted prices to students. Most schools hold their second-hand book sales in early December.

Hiring textbooks

Some schools allow families to hire textbooks for the year at a nominal cost. Under this scheme it is the student's responsibility to care for the textbooks and ensure their return to the school at the end of the year.

Understanding what is needed

Speak with the school about the textbook list and ask about the following:

- **When in the year are the textbooks needed?** Some textbooks may be needed later in the year and some earlier. You can buy the essentials first.
- **Is it important to have the most up-to-date edition?** Previous editions are much cheaper than the latest edition and may be just as acceptable to the school even though they are not listed on the official textbook list.

Get support

Les Twentyman Foundation has a 'Back to School' program, which can provide textbook support to eligible students. Students also receive a **stationery pack**. Ask your school counsellor for more information.

www.ltfoundation.com.au

Setting up a textbook sale day at your school

You may like to be involved and set up a textbook sale day within your school. Second-hand textbook sale days are often set up by parents within their school, so contact the school's Parents' Association to find out more information and get the ball rolling.

★ Selling your old textbooks

You can sell your old textbooks through a range of avenues:

1. **The school's textbook supplier may accept second-hand textbooks for a trade in.**
Only current textbooks in good condition are usually accepted. The school's textbook supplier details will have their contact details on the booklist issued to you by the school.
2. **You can sell textbooks online.** See the options below.

★ Online options

There are many online options for both new and second-hand textbooks, which may be cheaper than the school's recommended supplier. Make sure you search for the correct edition and factor in **postage costs**.

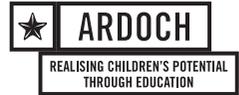
For second-hand textbooks try the following websites:

- www.sustainableschoolshop.com.au
- www.tstextbooks.com.au
- www.textbooksoz.com (for new and second-hand textbooks)
- www.brotherhoodbooks.org.au (for novels)
- www.ebay.com.au
- www.gumtree.com.au
- www.schoolbooks.com.au (for new and second-hand text books for secondary school)
- Facebook Marketplace

For cheaper new books try the following online:

- www.angusrobertson.com.au
- www.bookdepository.com
- www.booktopia.com.au
- www.dymocks.com.au
- www.robinsonsbooks.com.au
- www.readings.com.au

TEXTBOOKS (cont.)



★ **Your local library**

Your library may have key textbooks that are available to borrow.

★ **Sharing books**

There may be an option to share in the purchase and usage of a textbook with a fellow student. Costs are reduced by each of you paying half the price and then time-tabling or organising around your individual study needs.

7. STATIONERY

Some schools have a communal stationery pool, which parents contribute to by paying a fee. Other schools expect you to purchase all the supplies based on a list provided by them.

★ Shop around

There are often cheaper options than the school supplier. Check out these stores (in-store or online) that sell stationery:

- www.kmart.com.au
- www.bigw.com.au
- www.officeworks.com.au

Shop around and take your list to local stationery shops and they may be able to quote you on how much it will cost to fill.

You may also be able to re-use last year's stationery. Otherwise, the second-hand charity stores in your area may have some used supplies available: scientific calculators, rulers and scissors for example.

8. TECHNOLOGY



The requirement for students to have personal digital devices is common in secondary schools. Here are some organisations that can help you meet the costs of devices and other IT equipment.

★ Schools

Schools may have payment plans in place to help you pay for IT equipment. Ask them to see how they can support you.

★ Good Shepherd Australia

Good Shepherd has loans that you may be eligible for to help pay for IT equipment.

goodshep.org.au/services/nils

Ph: 136 457

★ The Smith Family – Digital Access Program

The Smith Family's Digital Access Program is available for students who are part of its Learning for Life Program. This program, based on the family's needs, ensures that all Learning for Life families have access to low cost internet and devices, as well as technology support and the knowledge on how to use it.

www.thesmithfamily.com.au/programs/technology/digital-access

Ph: 1300 326 459 (general enquiries)

★ Buying

Computer Bank

Computer Bank is an independent not-for-profit organisation that recycles and refurbishes computers and offers them to disadvantaged individuals and community groups at discounted prices.

www.computerbank.org.au

Ph: (03) 9600 9161

TECHNOLOGY (cont.)



WorkVentures

This is Australia's oldest not-for-profit IT social enterprise helping people engage with technology for over 30 years. Their refurbished computers are top quality machines donated by large corporates, which the WorkVentures team bring back to as-new condition and sell for a fraction of their original cost.

www.workventures.com.au

Ph: 1800 112 205 | (02) 8907 3300

★ **Free services**

Schools, local libraries and the State Library of NSW all offer computer and internet access free of charge.

9. PUBLIC TRANSPORT SUPPORT

★ Community connections

Walking, riding a bike, or carpooling are all great ways to get to school. Email or ask other parents to see if there are any lift-sharing arrangements your children may be able to be a part of.

★ Public transport

Primary and secondary students

Primary and secondary students could be entitled to free or concession travel to and from school through the School Student Transport Scheme or the School Drive Subsidy (in areas where there is no public transport).

Visit: apps.transport.nsw.gov.au/ssts/schoolTravelPasses for more information.

For students who live in Sydney and surrounding areas and do not qualify for the above schemes, there is concession travel available with a School Term Bus Pass (for travel to and from school) and Child/Youth Opal Card (for travel anytime).

For students who live in regional NSW and do not qualify for the above schemes, they should **check concession travel options with local transport operators.**

www.transportnsw.info

★ Assisted School Travel Program

Students with a disability may be eligible for transport assistance under the Department of Education Assisted School Travel Program (ASTP). The ASTP provides free and specialised transport to and from school where parents and carers are unable to provide transport for the student.

www.education.nsw.gov.au/public-schools/astp

★ Fares allowance

The fares allowance assists students who are living away from their permanent home in covering the cost of travelling to and from their place of study. Your local Centrelink can provide you with further information.

10. CAMPS, SPORTS AND EXCURSIONS COSTS

★ Camps, Sports and Excursions Fund (CSEF)

Excursions and camps fall within the 'essential education items' payment which means that schools can require payment for them. If you are finding it a challenge to pay for an excursion or school camp, talk with the school and try to negotiate a payment plan.

If you are unable to reach an alternative payment option and your child is not able to attend the excursion or camp, the school should provide an alternative option for your child.

If your children are taking part in sports with an **approved Active Kids provider**, you can claim two \$100 Active Kids vouchers for each school-enrolled child annually. These vouchers, provided by the NSW Government, can be used to help cover costs towards membership and registration fees for sport and recreation.

www.sport.nsw.gov.au/sectordevelopment/activekids/parents

11. FOOD COSTS

A healthy diet helps set up students for success. Breakfast is a key meal to help children actively engage at school.

Some tips to reduce food-related costs are:

- Buying bulk packets
- Packing a home lunch
- Shopping at markets

Some schools have breakfast clubs, which can help provide healthy breakfast options for students. Foodbank has established a School Breakfast Club 4 Health program in NSW, which provides food to over 300 schools across NSW and the ACT. Check with your school to find out about potential support through breakfast clubs and/or school pantries.

If you are in **crisis or struggling on an ongoing basis** to provide breakfasts and lunches for your children, it may be worth seeking some assistance. Your local government will be able to provide information about community services run in your community.

See also the '**Finding Support Online**' section which contains sites to search for food assistance available in your local area.

12. EDUCATION SUPPORT SERVICES



★ Scholarships

NSW Family and Community Services (FACS)

FACS offers scholarships valued at \$1000 to secondary students enrolled in education or training which can be used for textbooks, workbooks, stationery, specialist equipment, excursions, camps, sporting, IT, medical needs and other educational materials or services.

Applications close in **January** each year.

www.facs.nsw.gov.au/families/support-programs/all-families/facs-scholarships

Public Education Foundation

The Public Education Foundation is a not-for-profit organisation dedicated to providing scholarships to young people in public education to help them reach their potential. Scholarship recipients receive financial and academic support to help students with the extra costs of public schooling and provide them with opportunities to extend their talents and pursue their aspirations.

Applications close between **August** and **September** each year.

www.publiceducationfoundation.org.au/scholarships/

Go Foundation

The Go Foundation, in conjunction with the Public Education Foundation, offers scholarships for Indigenous students attending a public school in metropolitan Sydney.

Students must be in Year 8 or 10 to apply, with the scholarships including financial assistance of \$2500 per year for educational needs for Years 9 and 11, and access to mentoring, homework support, internships, work experience and other opportunities.

The Go Foundation also has scholarships with several private partner schools.

www.gofoundation.org.au/scholarships

Variety

Variety is a children's charity that provides scholarships of up to \$5000 in the areas of education, sports and the arts for kids with a demonstrated talent, disability/chronic illness or those that are experiencing financial hardship.

www.variety.org.au/nsw/variety-heart-scholarships

Non-Government schools

Non-government schools often provide a range of scholarships to successful applicants. These scholarships can be partial or full scholarships for the payment of academic fees.

Private school scholarships are usually advertised early in the year for the forthcoming year. For example, scholarships for 2023 are usually advertised in February or March 2022.

To find out what secondary scholarships may be available, contact the education institution directly or have a look on the Independent Schools Scholarships and Bursaries website, which provides some basic scholarship information: www.issb.com.au.

AIEF and Yalari are organisations that provide Indigenous students with scholarship funding to attend leading Australian private schools.

Visit their websites for more information:

- AIEF: www.aief.com.au/scholarships
- Yalari: www.yalari.org/scholarships/

★ Tutoring

Professional tutoring services can be expensive. Contact your school or local council, or search online, about free tutoring or homework clubs in your area. A number of community organisations, and often your local library, will run free homework clubs and other educational support services.

Many public libraries and schools now offer a free online study support service called 'Studiosity'. This service provides students with access to a network of professional subject specialists for homework help. Students in Years 4 through to 12 can get free help with tricky homework questions, assignments or exams by logging on at the library, school or from home (using their library card or school access code). This service is available Sunday to Friday from 3pm to midnight AET.

Follow these steps to access Studiosity online.

1. Go to the website at www.studiosity.com/connect
2. Log in by using your library card or school access code
3. Select the subject and year level for which you would like assistance

★ Education support and information bodies

New South Wales Department of Education Information and Referral Services

This is the state government department responsible for the state school system. Their website has a lot of valuable information for parents and students.

education.nsw.gov.au

Catholic Schools New South Wales (CSNSW)

CSNSW is the representative voice of NSW catholic education at a state and national level.

www.csnsw.catholic.edu.au

Independent Schools Australia (ISA)

ISA represents the interests of the Independent school sector on a national basis. ISA's website contains important information on independent schools.

www.isa.edu.au

★ Relevant associations

New South Wales Aboriginal Education Consultative Group Inc

This is a not-for-profit Aboriginal organisation that provides advice on education and training and represents the opinions of the Aboriginal community.

www.aecg.nsw.edu.au

New South Wales Multicultural Commission

The NSWMC is the main link between NSW's culturally and linguistically diverse (CALD) communities and the government.

www.multicultural.nsw.gov.au

Ph: (02) 8255 6767

EDUCATION SUPPORT SERVICES (cont.)



Parents council

Aims to represent and support parents with children at independent schools on educational related issues.

parentscouncil.nsw.edu.au/

School parents' association

Many schools have a parent association that can represent your issues to the school management. They may also be able to put in place processes to assist with reducing costs within your school e.g. through a second-hand uniform shop, textbook exchange day.

13. COVID-19 RELIEF AND SUPPORT



There are a range of Covid-19 specific supports available for individuals and families in New South Wales.

NSW state government

You can find out more about assistance offered by the NSW government here:

www.service.nsw.gov.au/covid-19#covid-19-assistance-finder

Charities and non-profits

A number of organisations are providing support to families in need during the pandemic. See '**Community Support Programs**' for more details.

St Vincent De Paul Society

www.vinnies.org.au/findhelp#!nsw

Ph: (02) 9419 4236

Salvation Army

www.salvationarmy.org.au/need-help/

Ph: 13 72 58

The Smith Family

www.thesmithfamily.com.au/

Ph: 1300 326 459

The Australian Red Cross

www.redcross.org.au/get-help

14. COST CUTTING CALENDAR – what to do when

Month	What to do	Notes and tips
PRIOR TO THE SCHOOL YEAR		
January	Apply for private school scholarships	See local papers and the 'Education Support Services' section of this booklet.
June/July	Apply for public education scholarships	Close in September. See the 'Education support services' section of this booklet.
December	Apply for NSW FACS scholarships	Close in January. See the 'Education support services' section of this booklet.
	Organise textbooks	Look for cheap second-hand or online options. See 'Textbooks' section of his booklet.
	Check if your child will need a digital device and organise	See the 'Technology' section of this booklet.
	Check for relevant Federal Government assistance	See the 'Government support programs' section of this booklet.

COST CUTTING CALENDAR – what to do when (cont.)

Month	What to do	Notes and tips
DURING THE SCHOOL YEAR		
If you are experiencing financial hardship and finding it difficult to meet school-related costs throughout the year, see the 'Community support programs' section for organisations that may be able to assist you		
January	Pay school fees for the year	
	Buy uniforms and stationery	Check for back to school sales at department stores. See the 'Stationery' and 'Uniforms' section of this booklet.
	Organise how your child will get to and from school	Apply for student travel concessions. See the 'Public transport support' section of this booklet.
July	Budget for new school shoes	
	Explore options to set up a textbook sale day at your school for the end of year	Contact the school's parents' association.



ARDOCH

**REALISING CHILDREN'S POTENTIAL
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Scan the QR code to access
this guide in Vietnamese,
Arabic or Farsi (Dari)

**Further copies of the
Ardoch School Costs Guide
can be downloaded from
www.ardoch.org.au**

We have endeavoured to ensure that information contained in this booklet was accurate at the time of printing. Please contact individual organisations to confirm current information prior to accessing services.

If you found this publication useful or have any suggestions for improvement or details of other services or organisations that should be included, we would welcome your feedback. Please send us an email at info@ardoch.org.au

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